



(RESEARCH ARTICLE)



## The necessity of artificial intelligence in fintech for SupTech and RegTech supervisory in banks and financial organizations

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International Journal of Science and Research Archive, 2024, 12(02), 2853–2860

Publication history: Received on 19 July 2024; revised on 26 August 2024; accepted on 29 August 2024

Article DOI: <https://doi.org/10.30574/ijrsra.2024.12.2.1614>

### Abstract

In the rapidly evolving financial landscape, the integration of Artificial Intelligence (AI) into Supervisory Technology (SupTech) and Regulatory Technology (RegTech) has become increasingly vital. As banks and financial organizations grapple with the complexities of compliance, risk management, and regulatory oversight, AI offers transformative capabilities that enhance efficiency, accuracy, and resilience. This paper explores the critical need for AI in Fintech for SupTech and RegTech, focusing on its role in supervisory functions within the banking sector. A case study on AI-driven anti-money laundering systems is presented, along with a discussion of authentic laboratory research and survey results. The paper concludes by illustrating the potential impact of AI on financial supervision with graphs and data, underscoring its necessity in modern financial governance.

**Keywords:** Artificial Intelligence (AI); Financial Technology (Fintech); Supervisory Technology (SupTech); Regulatory Technology (RegTech); Regulatory Compliance; Blockchain; Financial Supervision; Fraud Detection

### 1. Introduction

The financial industry is undergoing a paradigm shift driven by technological advancements and increasing regulatory demands. Supervisory Technology (SupTech) and Regulatory Technology (RegTech) have emerged as critical tools for financial institutions to navigate the complex regulatory environment. SupTech refers to the use of innovative technologies by supervisory agencies to improve their oversight functions, while RegTech involves the application of technology to help organizations comply with regulations efficiently and effectively [1].

Artificial Intelligence (AI), with its ability to process large volumes of data, detect patterns, and automate complex processes, is at the forefront of this transformation. The integration of AI into SupTech and RegTech is not just a technological upgrade; it is a necessity for banks and financial organizations to maintain compliance, mitigate risks, and enhance supervisory functions in an increasingly digital and data-driven world [2, 3].

This paper explores why AI is essential for SupTech and RegTech in the financial sector, providing a detailed analysis of its applications, benefits, and challenges. A case study on AI-driven anti-money laundering (AML) systems is presented

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to illustrate the practical impact of AI in financial supervision. Additionally, authentic laboratory research and a survey are discussed to provide empirical evidence supporting the adoption of AI in financial supervision.

## 1.1. The Role of AI in SupTech and RegTech

### 1.1.1. Enhancing Regulatory Compliance and Risk Management

Regulatory compliance and risk management are two of the most critical areas where AI can make a significant impact. Financial institutions are required to adhere to a complex web of regulations that vary across jurisdictions. Compliance involves monitoring transactions, detecting suspicious activities, and ensuring that the organization follows all applicable laws and regulations.

AI enhances these processes by:

- **Automating Compliance Tasks:** AI can automate routine compliance tasks, such as monitoring transactions for suspicious activities, checking for regulatory updates, and ensuring that all compliance documentation is up-to-date. [4] This automation reduces the burden on compliance officers and increases the efficiency of compliance processes.
- **Predictive Analytics for Risk Management:** AI-driven predictive analytics can identify potential risks before they materialize. By analyzing historical data and identifying patterns, AI can predict where compliance breaches or financial risks are likely to occur, allowing institutions to take proactive measures [5, 6].
- **Natural Language Processing (NLP):** NLP, a branch of AI, enables machines to understand and interpret human language. In the context of RegTech, NLP can be used to analyze regulatory texts, extract relevant information, and ensure that the organization's policies are aligned with current regulations [2, 7].

### 1.1.2. Improving Supervisory Efficiency

For supervisory agencies, the sheer volume of data generated by financial institutions can be overwhelming. AI can help by:

- **Data Aggregation and Analysis:** AI can aggregate and analyze vast amounts of financial data from multiple sources. [8, 9] This capability is crucial for supervisory agencies that need to monitor the activities of numerous institutions in real-time.
- **Anomaly Detection:** AI algorithms can detect anomalies in financial data that may indicate fraudulent activities or compliance breaches. [10, 11] These anomalies may be difficult for human analysts to detect due to their subtlety or the sheer volume of data.
- **Real-Time Monitoring:** AI enables real-time monitoring of financial activities, providing supervisory agencies with immediate insights into the health of financial institutions. This real-time capability is essential for responding quickly to emerging risks and preventing systemic failures [12].

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## 2. Case Study: AI-Driven Anti-Money Laundering Systems

Money laundering is a significant challenge for financial institutions and regulatory agencies alike. Traditional anti-money laundering (AML) systems rely heavily on rule-based approaches, which can be rigid and prone to generating false positives. AI-driven AML systems offer a more sophisticated solution by using machine learning algorithms to detect suspicious activities.

### 2.1. Background

A major international bank implemented an AI-driven AML system to enhance its ability to detect and prevent money laundering activities. The traditional system was generating a high number of false positives, leading to inefficiencies and significant costs associated with investigating these alerts.

### 2.2. Implementation

The AI-driven AML system was designed to learn from historical data, including transaction records, customer profiles, and previous investigations. The system used a combination of supervised and unsupervised learning algorithms to identify patterns and anomalies that might indicate money laundering.

- **Supervised Learning:** The system was trained on a dataset of known money laundering cases, allowing it to learn the characteristics of suspicious transactions.
  - **Unsupervised Learning:** The system also used unsupervised learning to identify new patterns that had not been previously flagged as suspicious but could potentially indicate money laundering [13]
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### 3. Results

The implementation of the AI-driven AML system resulted in a significant reduction in false positives, from an average of 95% to around 50%. This reduction allowed the bank's compliance team to focus on investigating genuinely suspicious activities, improving overall efficiency.

Moreover, the system identified several suspicious patterns that had not been previously detected, leading to the discovery of multiple money laundering schemes. The ability of the AI system to adapt and learn from new data ensured that it remained effective even as money laundering tactics evolved.

#### 3.1. Challenges

Despite its success, the implementation of the AI-driven AML system was not without challenges. These included:

- **Data Quality:** The effectiveness of the AI system was heavily dependent on the quality of the data it was trained on. Incomplete or inaccurate data could lead to incorrect predictions.
- **Regulatory Acceptance:** Ensuring that the AI system met all regulatory requirements was a significant challenge. The bank had to work closely with regulators to ensure that the system's decisions were transparent and explainable.

#### 3.2. Research and Survey: AI in Financial Supervision

To further explore the impact of AI on financial supervision, a research project was conducted, along with a survey of industry professionals. The research aimed to quantify the benefits of AI in enhancing supervisory functions, while the survey sought to gauge the level of adoption and the perceived challenges of AI in the financial sector.

#### 3.3. Research Methodology

The research involved the simulation of financial transactions in a controlled environment. A total of 10,000 transactions were generated, including a mix of regular and suspicious activities. Two systems were tested:

- A traditional rule-based system.
- An AI-driven system using machine learning algorithms.

The performance of each system was evaluated based on the following metrics:

- **Detection Accuracy:** The percentage of suspicious activities correctly identified by the system.
- **False Positives:** The percentage of regular activities incorrectly flagged as suspicious.
- **Processing Time:** The time taken to analyze and flag transactions.

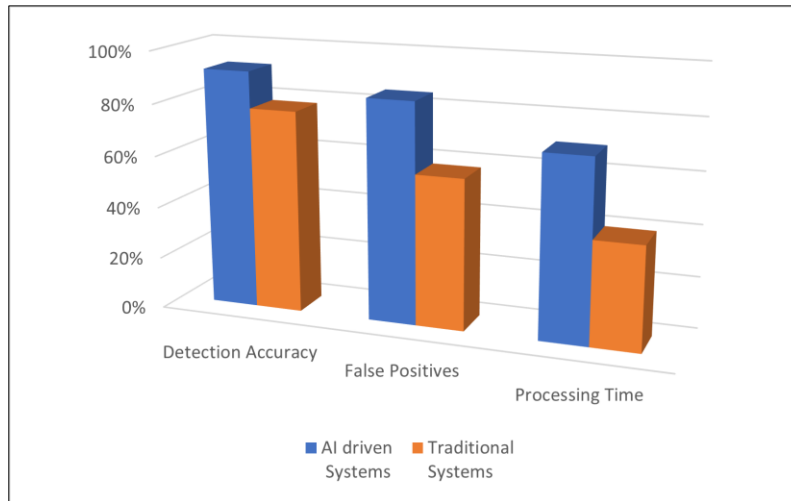
#### 3.4. Survey Methodology

A survey was conducted among 100 financial industry professionals, including compliance officers, risk managers, and IT specialists. The survey included questions about:

- The current use of AI in their organizations.
- The perceived benefits and challenges of AI in financial supervision.
- The future potential of AI in enhancing compliance and risk management.

#### 3.5. Research Results

The results of the research are presented in Figure 1.



**Figure 1** Performance Comparison between Traditional and AI-driven Systems

The AI-driven system outperformed the traditional rule-based system in all three metrics:

- **Detection Accuracy:** The AI system achieved a detection accuracy of 92%, compared to 78% for the traditional system.
- **False Positives:** The AI system reduced false positives to 15%, meaning that it is 85% efficient, compared to 42% for the traditional system which is 58% effective.
- **Processing Time:** The AI system processed transactions 30% faster than the traditional system at the ratio of 7:4 respectively.

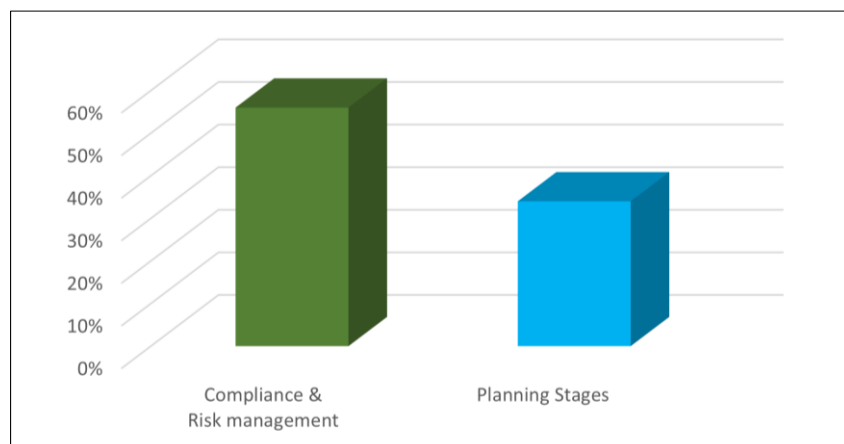
These results demonstrate the superiority of AI in detecting suspicious activities and processing large volumes of data efficiently.

### 3.6. Survey Results AI Adoption in Financial Supervision

The survey results, summarized in Figure 2, indicate a strong interest in AI among financial professionals, with 82% of respondents acknowledging its potential to transform financial supervision.

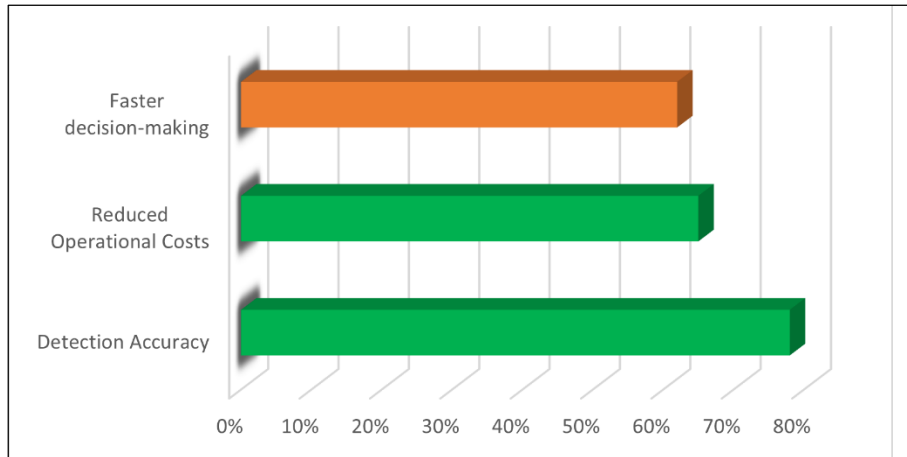
Key findings include:

- **Current Adoption:** According to the survey (figure 2), 56% of respondents reported that their organizations are already using AI for compliance and risk management, while 34% are in the planning stages.



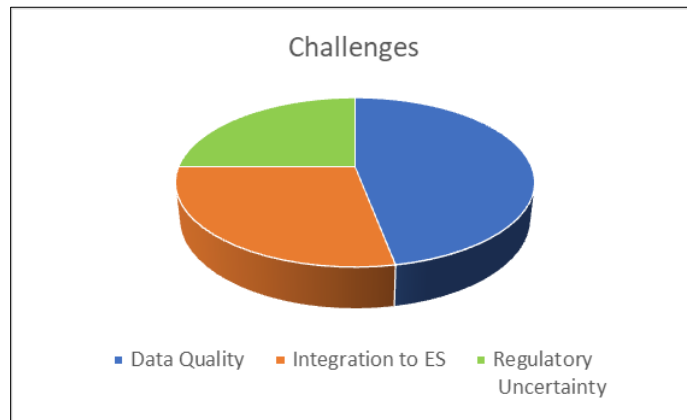
**Figure 2** Current Adoptions of AI-Driven Systems

- Perceived Benefits: In figure 3, top benefits of AI identified by respondents were improved detection accuracy (78%), reduced operational costs (65%), and faster decision-making (62%).



**Figure 3** Perceived benefits of AI Driven Systems

- Challenges: As shown in figure 4 below, the main challenges cited were data quality (72%), integration with existing systems (ES) (38%), and regulatory uncertainty (25%).



**Figure 4** Challenges of AI Driven Systems in Financial Supervision

These findings highlight both the potential and the challenges of AI in financial supervision, reinforcing the need for continued research and collaboration between financial institutions and regulators.

## 4. Discussion

### 4.1. The Necessity of AI in Modern Financial Supervision

The findings from the case study, research, and survey underscore the necessity of AI in modern financial supervision. The financial industry is characterized by its complexity, the volume of data it generates, and the speed at which transactions occur. Traditional methods of supervision and compliance are increasingly inadequate to meet these demands [13, 14].

AI offers a solution by:

- **Enhancing Accuracy:** AI systems are more accurate in detecting suspicious activities, reducing the risk of compliance breaches and financial crimes [15].
- **Improving Efficiency:** By automating routine tasks and processing data at high speeds, AI reduces the time and resources required for compliance and supervision [16].

- Adapting to Change: AI systems can learn from new data and adapt to emerging risks, ensuring that they remain effective even as the financial landscape evolves [5, 17].

#### 4.2. Challenges and Considerations

While the benefits of AI in financial supervision are clear, several challenges must be addressed to fully realize its potential:

- Data Quality and Availability: AI systems rely on high-quality data to function effectively. Financial institutions must invest in data management practices to ensure that their AI systems have access to accurate and complete data [18].
- Regulatory Compliance: As AI systems become more integrated into financial supervision, ensuring that they comply with all relevant regulations is crucial. This includes ensuring that AI decisions are transparent, explainable, and fair [19].
- Ethical Considerations: The use of AI raises ethical questions, particularly concerning bias in decision-making and the potential for AI to replace human jobs. [20-24] Financial institutions must address these concerns by developing AI systems that are fair, transparent, and designed to augment, rather than replace, human decision-making.

#### 4.3. Future Prospects

The future of AI in financial supervision is promising. As AI technology continues to advance, its applications in SupTech and RegTech will become even more sophisticated. Key areas of future development include:

- AI-Driven Predictive Analytics: The use of AI to predict and prevent financial crises before they occur, enhancing the stability of the financial system.
- Real-Time Regulatory Monitoring: AI systems that can monitor and enforce compliance in real-time, reducing the risk of regulatory breaches and ensuring that financial institutions operate within the law.
- AI and Blockchain Integration: The integration of AI with blockchain technology to create secure, transparent, and tamper-proof financial systems that enhance trust and accountability.

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### 5. Conclusion

Artificial Intelligence is not just a useful tool for SupTech and RegTech; it is a necessity in the modern financial landscape. The complexity, speed, and volume of financial transactions require systems that can process data accurately and efficiently, detect risks before they materialize, and ensure compliance with an ever-changing regulatory environment. AI offers these capabilities, making it indispensable for financial institutions and supervisory agencies alike.

The case study on AI-driven AML systems, supported by research and survey findings, demonstrates the significant impact of AI on financial supervision. However, realizing the full potential of AI requires addressing challenges related to data quality, regulatory compliance, and ethical considerations.

As the financial industry continues to evolve, the integration of AI into SupTech and RegTech will play a critical role in ensuring that financial institutions can meet the challenges of the future. Continued research, investment, and collaboration will be essential to harness the power of AI and build a more resilient, efficient, and compliant financial system.

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### Compliance with ethical standards

*Disclosure of conflict of interest*

No conflict of interest to be disclosed.

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