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# FarmTechBot (FTB): Empowering farmers for better harvest

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## Abstract

In an evolving world, the FarmTechBot (FTB) emerges as a pioneering digital assistant, empowering farmers with essential insights and real-time information crucial for optimizing agricultural practices. The presence of chatbot functionality capable of addressing queries related to soil, pest, and market linkage associates to overcome hurdles for users seeking real-time information. Furthermore, the lack of voice recognition capabilities limits accessibility, especially for users who prefer or require voice-based interaction. Additionally, the manual process of pest identification from uploaded crop images hampers efficiency, prolonging the time required for pest management. The FTB represents a significant advancement in agricultural technology, addressing the existing system's limitations and empowering farmers with real-time information, enhanced accessibility, and streamlined pest management capabilities. The FTB utilizes a combination of techniques including Histogram of Oriented Gradients (HOG) for image feature extraction and classification using Support Vector Classifier (SVC). In Natural Language Processing (NLP), it employs tokenization and TF-IDF vectorization for text preprocessing and representation, alongside Linear Support Vector Classifier (LinearSVC) for intent classification.

Keywords: Chatbot; Natural Language Processing; Agriculture; Support Vector Classifier

## 1. Introduction

In modern agriculture, the integration of technology has become imperative to address various challenges faced by farmers. Recognizing the need for accessible and efficient agricultural support systems, we have developed the FTB – a sophisticated chatbot designed to cater to farmers' queries related to soil, pest, and market linkages. This innovative solution harnesses advanced techniques to enhance functionality and provide comprehensive assistance to farmers.

Soil testing is a crucial aspect of agricultural management, influencing crop productivity and quality. Through the FTB, users can inquire about soil testing techniques, receive guidance on improving soil quality and ask other questions related to soil, empowering them to make informed decisions about soil management practices. This feature equips farmers with the knowledge and tools necessary to optimize their land's potential and enhance agricultural productivity sustainably.

Pest detection poses significant challenges to farmers, impacting crop health and yield. Leveraging state-of-the-art image processing techniques, the FTB facilitates seamless pest identification through image analysis. By utilizing Histogram of Oriented Gradients (HOG) for feature extraction, the system accurately identifies patterns indicative of pest infestations in uploaded crop images. This enables prompt and precise pest diagnosis, empowering farmers to take timely action to mitigate crop damage and losses.

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Moreover, the FTB offers invaluable assistance in pesticide selection, providing tailored recommendations based on the identified pest species and crop type. By integrating advanced algorithms such as Support Vector Classifier (SVC), the chatbot ensures accurate classification of pest-infested images, enabling farmers to access appropriate pest management strategies effectively.

In addition to addressing pest-related challenges, the FTB facilitates access to crucial market information, enabling farmers to make informed decisions about selling their agricultural products. By providing real-time market updates and insights, the chatbot empowers farmers to navigate the agricultural market landscape with confidence, thereby enhancing their market competitiveness and profitability.

To enhance user experience and streamline interactions, the FTB employs cutting-edge natural language processing (NLP) techniques. Through tokenization and TF-IDF Vectorization, text-based queries are efficiently processed, enabling seamless communication between users and the chatbot. Furthermore, intent classification facilitated by Linear Support Vector Classifier (LinearSVC) ensures contextually relevant responses, enhancing the overall effectiveness and utility of the chatbot in addressing farmers' needs.

By integrating advanced technologies and techniques, the FTB offers a comprehensive solution for agricultural support and assistance. With its ability to address soil testing, pest detection, and market linkage queries, the chatbot empowers farmers with actionable insights and resources to optimize agricultural productivity and sustainability.

#### 2. Literature Review

In the realm of agricultural technology, chatbots have emerged as a promising tool for farmers seeking efficient crop management solutions. One notable approach highlighted in the literature [1] is AgroAssist , gives farmers real-time information, individualized help, and community support by utilizing cutting-edge natural language processing (NLP) algorithms and machine learning capabilities. Another one is the development of a chatbot specifically tailored for agriculture[2]. By employing TF-IDF and Bag-of-Words techniques, this system efficiently addresses inquiries regarding crops, aiming to equip farmers with accurate information. Integrated with robust knowledge bases and API services, including real-time market rates and weather data, the chatbot ultimately leads to cost savings and increased productivity. The efforts to improve agricultural techniques productivity and ecological sustainability have introduced AI-driven Smart Agriculture systems [3], featuring deep learning-based models for crop complaint and pest identification, along with user-friendly AI Chatbots for personalized coaching. Furthermore, efforts to enhance production and promote sustainable farming methods have led to the development of Agriculture Helper Chatbot [4] that uses deep learning to provide individualized crop advice, disease detection, and agronomic help. Additionally, AgroBot [5], promptly delivers crucial market insights to farmers using natural language processing, enhancing interaction and decision-making processes.

Meanwhile, the suggested LINE chatbot application, incorporating smart agriculture systems [6], provides irrigation control and crop cultivation expertise. Despite its current rule-based nature, it has achieved high farmer satisfaction, with future enhancements aiming to enable comprehension of natural language questions. These advancements collectively aim to increase agricultural efficiency and yield while minimizing expenses and efforts [7], integrating smart irrigation, soil monitoring, disease detection, predictive crop analysis, and interactive chatbot functionalities for farmer inquiries and government initiatives. Furthermore, the concept of a talkbot [8] allows farmers to pose questions and receive responses via voice and text interfaces, serving as a prototype for a broader chatbot framework aimed at aiding crop management and predicting agricultural requirements [9]. Additionally, research has explored the social interactivity of chatbots, particularly in providing emotional support [10].

The development of smartphone applications utilizing voice recognition technology to provide automatic suggestions for farmers [11]. Beyond enhancing agricultural productivity, chatbots also play a role in plant disease prevention [12]. Facilitating direct crop sales between farmers and consumers, the creation of a talking marketplace [13] allows for seamless transactions and enhanced communication within the agricultural ecosystem. Technical advancements, including SPARQL queries for knowledge base access and intent classification for user query comprehension [14], ensure adaptability across domains and languages. Moreover, the development of an agriculture query responding system underscores the importance of analyzing and addressing farmer inquiries [15].

Leveraging natural language processing and machine learning, chatbots emerge as indispensable tools for enhancing consumer engagement and corporate productivity [16]. This literature review underscores the transformative potential of chatbots in revolutionizing agricultural practices [17]. Additionally, an intelligent and portable system proposed in the literature [18] utilizes data mining and analytics to assist farmers. The TalkBot [19] empowers farmers with

essential knowledge, facilitating their adaptation to emerging market trends and technological advancements, ultimately revolutionizing agricultural practices and addressing the evolving needs of farming communities. Finally, FarmChat [20] offers significant contributions by evaluating usability and preferences in rural Indian farming communities.

## 3. System Architecture

In this architecture, the user interacts with a chat interface, sending their query. This query is processed by the chatbot which utilizes natural language processing to understand the intent. The chatbot then retrieves information from a knowledge base or database, and finally delivers a response back to the user through the chat interface.

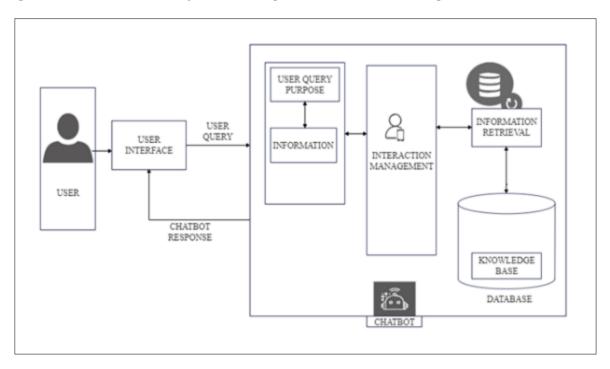


Figure 1 System Architecture

- User: This refers to the person interacting with the chatbot.
- User Query Purpose: This is what the user types into the chat interface.
- User Interface (UI): This is where the conversation between the user and the chatbot is displayed.
- Information Retrieval: This component retrieves information from the knowledge base or database based on the user's query.
- Information Control: This component manages the flow of information between the user interface, chatbot, and knowledge base.
- Chatbot: This is the core software program that powers the conversation between the user and the system. It interprets the user's query, retrieves information from the knowledge base or database, and generates a response.
- Knowledge Base: This is a repository of information that the chatbot can access to answer user queries. It can include text, code, or other data.
- Database: This is a storage location for the chatbot's data, such as user information, conversation history, and other relevant data.
- Output: This is the chatbot's response to the user's query, which is displayed in the chat interface.

The integration of bilingual support is a key feature of our chatbot development project, allowing users to inquire in both English and Tamil languages. Through bilingual support, users can engage with the chatbot in their preferred language, enhancing accessibility and ensuring that language does not act as a hindrance to obtaining information or assistance. Furthermore, the incorporation of a voice response mechanism, which enables the bot to provide answers aloud, to improve the user experience. This function enhances accessibility and offers users convenience, especially for those who prefer voice interactions.

## 4. Results and Discussion



Figure 2 Signup Page

Developed a signup page for users to access the chatbot. Users can sign up through their mobile numbers to gain access to the FTB platform and its comprehensive agricultural assistance services.

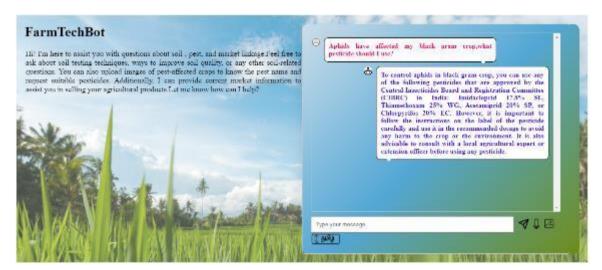


Figure 3 FarmTechBot in English

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Figure 4 Soil Related Queries



#### Figure 5 Pest Related Queries

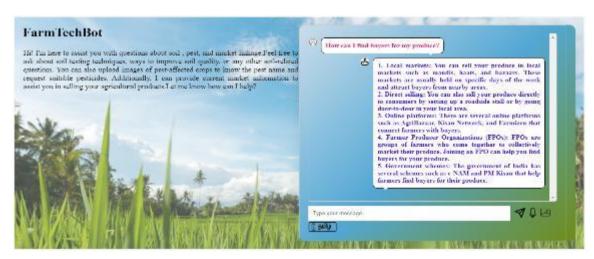


Figure 6 Market Linkage Related Queries



Figure 7 Pest Name

The implemented system, FTB, serves as an innovative agricultural assistance tool designed to streamline communication channels between farmers and agricultural experts. FTB features a user-friendly chat interface that integrates advanced functionalities, including text and image processing, as well as speech recognition capabilities. Through the chat interface, users can interact with FTB by typing their queries directly into the chatbox or uploading images of pest-affected crops for analysis. Leveraging machine learning algorithms, the chatbot swiftly analyzes user inputs to provide tailored responses, aiding farmers in making informed pest management decisions. Moreover, FTB incorporates speech recognition functionality, enabling users to interact with the chatbot through voice commands. This feature enhances accessibility, particularly in agricultural settings where typing may be impractical or challenging. FTB is equipped with the capability to read out responses to users, ensures that vital information provided by the chatbot is accessible to a wider range of users, thereby promoting inclusivity in agricultural knowledge dissemination.

FarmTechBot 'வனக்கம்' மன் பூச்சி மற்றும் சந்தை இணைப்பு பற்றிய கேர்வில்லுக்கு உங்களுக்க உதவ் நான் இய்க வந்தளிலோம். மன் பரசோதனை தம்பங்கள், மன்னரின் தரத்தை மேம்படுத்துவதற்கான வழிகள் அல்லது மன் கொடர்பான வேறு ஏதேனும் கேள்விகள் பள்ற தயங்காமல் கேட்சுவுக் பூச்சியால் பாதிக்கப்பட்ட பயிர்களின் பாங்களையும் இவேற்றி, பூச்சியால் பொதை அபித்த பொருத்தமான பூசிச்சுகொல்லி மற்றகை கோரலாம் கூடுசுலாக உங்கள் விவசாபப் பொற்களை விற்பனை செய்வதில் உங்களுக்கு உதல் உறிமோதைய என்ன துவலை என்னால் வழங்க முடியும் நான் எப்படி உதவ வேண்டும் காலைக்க தெரிவிக்கதுற்ற	எனது மன்னில் உள்ள மட்டச்சத்த அளவை நான் எப்படி சோடுக்க முடியும் க் உங்கள் மண்ணில் உள்ள மட்டச்சத்து அளவை தீர்மானிக்க மண் பரிசோதனை வருவியைப் பயன்படுத்து மண் பரிசோதனையை தீங்கள் செய்யலாம்
	Tyre yran marraya. Englan

Figure 8 FarmTechBot in Tamil

In addition, FTB offers language versatility by providing users with the option to switch to Tamil language mode. This functionality caters to the linguistic diversity among farmers, allowing them to interact with the chatbot in their preferred language. By supporting dual language communication, FTB ensures that language barriers do not hinder farmers' access to crucial agricultural information, ultimately fostering greater engagement and adoption of sustainable farming practices across diverse communities.

## 5. Conclusion

The integration of cutting-edge technologies, such as our pioneering chatbot, revolutionizes agricultural assistance, improving pest management, soil health, and market access. Leveraging image and natural language processing, the chatbot facilitates informed decision-making, empowering farmers worldwide. Additionally, our data collection strategy focuses exclusively on a single delta region, ensuring localized relevance and accuracy for tailored agricultural assistance. Future enhancements will involve collecting data from diverse delta regions, enriching the chatbot's knowledge base to provide tailored assistance across different landscapes, thus advancing sustainable farming practices globally. Additionally, integrating multilingual support, enhances the chatbot's accessibility and usability, extending its reach to users who prefer interaction in their native languages.

# **Compliance with ethical standards**

## Disclosure of conflict of interest

No conflict of interest to be disclosed.

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